Excel Floor Care Expands Tile and Grout Cleaning in Gilbert Area

Excel Floor Care, a floor cleaning specialist operating since 2011, announced expanded availability of its tile and grout cleaning services in Gilbert, Arizona, on September 14, 2026. The company provides professional floor care for residential, rental, and commercial properties across the Phoenix metropolitan area, including Gilbert and nearby communities such as Mesa, Chandler, and Scottsdale. Its services include carpet cleaning, grout sealing, hard surface cleaning, and pet odor remediation. The expansion is intended to support homeowners, rental property managers, and commercial establishments in Gilbert and surrounding areas.

How Tile and Grout Cleaning Works

Tile and grout cleaning is a specialized area of floor care that addresses the unique challenges of porous surfaces and narrow joints. Grout, the material that fills gaps between tiles, is particularly prone to absorbing dirt, spills, and moisture over time. Standard mopping or sweeping often fails to reach deep-seated soil, leaving grout lines discolored and potentially harboring bacteria. Professional cleaning typically involves a multi-step process: inspection to assess surface type and contamination depth, application of appropriate cleaning solutions, and extraction using hot water technology. In the case of Excel Floor Care, the company uses hot water extraction for traffic-lane soil, localized spots, and cleanable odor sources. This method forces hot water into the grout and tile surface under pressure, then vacuums it out along with dissolved dirt. Different tile installations and grout types require customized cleaning solutions, as the release states, meaning the approach must be tailored to the specific material and condition of the floor.

Why Residential Floor Cleaning Matters

For homeowners, maintaining clean floors goes beyond aesthetics. A well-maintained floor can extend the life of tile and grout, preventing the need for premature replacement. Grout that is regularly cleaned and sealed resists staining and moisture infiltration, which can lead to mold growth and structural issues. Residential floor cleaning also addresses common household problems such as pet odors and high-traffic stains. Deep cleaning for busy carpets, for instance, can remove dirt embedded in fibers that daily vacuuming misses, improving indoor air quality and the appearance of the home. The same principle applies to tile and grout: periodic professional cleaning helps preserve the integrity of the installation and keeps surfaces looking fresh.

The Growing Demand for Specialized Floor Care

As homes and rental properties age, the need for specialized floor care services has grown. Many property managers and homeowners in the Phoenix area seek companies that focus exclusively on floor cleaning rather than general cleaning services, because the techniques and equipment differ significantly. Excel Floor Care describes itself as focused exclusively on floor cleaning services, a niche that allows for investment in equipment and training specific to tile, grout, carpet, and hard surfaces. The expansion of service availability in Gilbert reflects a broader trend: property owners are increasingly recognizing that regular professional maintenance can prevent costly repairs and preserve property value.

Benefits of Professional Grout Sealing

One service that complements tile and grout cleaning is grout sealing. After cleaning, applying a sealant helps repel moisture and stains, making future cleaning easier. This is particularly important in kitchens and bathrooms, where grout is exposed to frequent spills and humidity. Sealing does not eliminate the need for cleaning, but it can reduce the frequency and intensity required. For rental properties, sealed grout can withstand the wear of tenant turnover more effectively than unsealed surfaces.

Pet Odor Remediation: A Common Challenge

Pet owners often face persistent odors that originate from urine or other accidents absorbed into grout or carpet. Standard cleaning may mask these odors temporarily, but deep treatment is needed to neutralize them at the source. Excel Floor Care includes pet odor remediation among its services, using hot water extraction and targeted treatment to address cleanable odor sources. This type of work requires careful inspection to determine the depth of contamination and the appropriate cleaning method. Deep cleaning for busy carpets in homes with pets can drastically reduce lingering smells and improve the living environment.

What to Expect from a Professional Service

When a company like Excel Floor Care arrives for a tile and grout cleaning job, the process typically begins with a walkthrough to identify problem areas. The technician inspects the surface type, notes any stains or discoloration, and checks the condition of the grout. Depending on the findings, a customized cleaning solution is prepared. Hot water extraction is then applied to traffic lanes, spots, and odor sources. After extraction, the area is allowed to dry, often within a few hours. Some clients also opt for grout sealing after cleaning to prolong the results. The entire process is designed to restore the floor to a clean, hygienic state without damaging the tile or grout.

Service Area and Community Focus

The expanded service area includes Gilbert, Mesa, Chandler, and Scottsdale, communities that have seen significant residential and commercial development in recent years. By increasing availability in these areas, Excel Floor Care aims to serve a mix of homeowners, rental property managers, and commercial establishments. The company's focus on floor cleaning exclusively means it can offer specialized knowledge and equipment that general cleaning companies might lack. For property managers, having a reliable floor care partner can simplify maintenance schedules and ensure consistent quality across multiple units.

Conclusion

Excel Floor Care's announcement of expanded tile and grout cleaning services in Gilbert represents a continued commitment to specialized floor care in the Phoenix metropolitan area. The company's use of hot water extraction, inspection-based treatment, and customized solutions for different tile and grout types highlights the technical nature of professional floor cleaning. For residents and property managers in Gilbert and surrounding communities, this expansion provides access to a service that goes beyond surface cleaning to address deep-seated soil and odors, helping maintain the value and appearance of their properties.