

Business Name: BeeHive Homes of Collierville

Address: 1368 Wolf River Blvd, Collierville, TN 38017

Phone: (901) 286-3455

BeeHive Homes of Collierville

At BeeHive Homes of Collierville, Tennessee, we offer the finest assisted living and memory care experience available in a cozy, comfortable homelike 21 bedroom setting. Each of our residents has their own spacious room with an ADA approved bathroom and shower. We prepare and serve delicious home-cooked meals three times a day every day. We maintain a small, friendly elderly care community. We provide regular activities that our residents find fun and contribute to their health and well-being. Our staff is attentive and caring and provides assistance with daily activities to our senior living residents in a loving and respectful manner. We invite you to tour and experience our assisted living home and feel the difference.

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1368 Wolf River Blvd, Collierville, TN 38017

Business Hours

- Monday thru Sunday: Open 24 hours

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Families who go looking for memory care are usually doing it under pressure. A parent is roaming at night, a spouse with dementia is becoming unsafe in the house, or everyone is stressing out even with assistance. Because moment, 5 bright gold stars and a handful of glowing remarks feel like a lifeline. They can be, however only if you understand how to check out them.



Most online ratings were developed for dining establishments and plumbings. Senior care is various. An excellent meal is the exact same for nearly everybody, but terrific dementia care depends on the individual, the stage of disease, the household's expectations, and how well the neighborhood interacts. Reviews are still useful. I have actually toured, placed, and followed up with families at dozens of memory care neighborhoods, and well-read

evaluations often point you toward the right questions. Improperly read, they send you on a wild goose chase or make you ignore a setting that could fit beautifully.

What online ratings actually measure, and what they miss

Star scores tend to compress a thousand information into a single digit. For memory care, that digit tends to prefer:

- First impressions at move-in: friendliness at the front desk, cleanliness, the lobby's aroma, how rapidly somebody returns a call.
- Dining: whether lunch looked appealing when a family visited midday.
- Early interaction: if the sales director followed up or went silent.

That single digit typically misses or undervalues:

Care consistency over time. Dementia care lives or passes away on the regimens in the wings, not the lobby. A community can ace a tour and still turn three firm caretakers in a week during the night, which households only discover later.

Staff training and turnover. The very best programs go back to fundamentals: rerouting without confrontation, validating feelings, cueing with touch and eye contact, avoiding beehivehomes.com assisted living distress before it escalates. That is hard to see on a 30-minute tour and hardly ever appears in a fast rating.

State study outcomes. Assisted living and memory care licensing takes place at the state level. Numerous states post evaluation reports, complaint histories, and strategies of correction. These seldom appear on consumer evaluation websites, however they are typically more trusted than anecdotes.

Fit. One household's deal breaker is another family's shrug. If your mom requires hands-on aid to eat, a location with calm, slow meals and personnel who sit at eye level may be perfect, even if the calendar looks sparse. If your partner grows on movement, a memory care system with a safe and secure garden and regular strolls may beat a deluxe dining room.

The major sources, and how to use each with a clear head

Google and Yelp dominate casual searches. You will see a mix of household voices and some unhappy one-offs from visitors or previous workers. Check out the text, not simply the stars. You're trying to find specifics: names of caretakers, constant praise for how the group manages sundowning, whether housekeeping follows through. Likewise examine dates. A flood of current reviews after a management change can show real improvement, or it can be a push from the brand-new team to get feedback. Cross-check the tone versus older comments to see if the pattern is shifting.

Caring.com, SeniorAdvisor, and A Place for Mom host lots of long reviews from households who explored several communities. These tend to be more narrative, with helpful detail about costs, deposit policies, or how move-in evaluations were managed. Some are composed near to the tour date rather than months into living there. Weight move-in praise lightly, and try to find updates if the platform permits edits.

Medicare's Care Compare site is strong for competent nursing centers. Lots of memory care units, nevertheless, run under assisted living licenses and will not show on federal tools. That does not make them inferior. It means you should browse your state's licensing database. For instance, you can typically look up assisted living study histories, citation types, and whether deficiencies were fixed on time. The language is technical, however

repeating patterns are apparent: duplicated medication errors, bad infection control, absence of personnel training.

Social media groups can be honest but variable. A local caretakers group frequently contains first-person accounts, both grateful and furious. Treat these as conversation beginners. If three unrelated families point out rough night staffing on weekends at the same building, ask about staffing grids by shift. If someone praises the same activity director for years, that stability matters.

Patterns matter more than one-offs

When I read reviews, I try to find clusters. One account of a missed out on shower might be a misconception. 5 accounts across 6 months that explain locals sitting idle by the nurses' station points to a cultural problem.

A couple of patterns are worthy of extra attention:

Recency. Memory care groups turn over, and a new executive director can reset standards quickly. Provide more weight to how a neighborhood has performed in the last 12 to 18 months. If last year's negatives pave the way to this year's specifics about better interaction or a brand-new nurse, that is meaningful.

Management actions. Neighborhoods that reply to evaluations with names, timelines, and an invitation to talk about tend to be more liable than those that copy and paste a script. Search for indications they repaired something explained in an evaluation, not just that they thanked the reviewer.

The middle stars. Twos and threes frequently include the information you need. Fives can gush and ones can vent. 3s read like someone attempting to be fair. If those moderate evaluations share the same friction point, pay attention.

Specific scientific topics. For dementia care, references to behavior support, redirection, fall prevention, and nocturnal roaming are central. If reviews point out repeated elopements without a strategy, that is a serious red flag. If someone describes how staff defused aggression by providing a folded towel to "aid with laundry," that signals good training.

A one star that I take seriously, and one I do not

Years ago a kid published a furious review due to the fact that his mother fell two days after move-in. He offered the location one star and blamed the building. I pulled the charting: two personnel had walked with her to the restroom, she got up alone from a chair by the window when they stepped away. The fall risk strategy was in place and upgraded. I did not weigh that evaluation heavily.

In another case, a child wrote a peaceful two star and stated the personnel called her four times in a week to come in since her father was pacing and nervous at sunset. She explained getting here to find him in a loud common area, fluorescent lights on high, tv blaring. She asked for dimmer lighting and a hand massage before dinner, which settled him at home. The community thanked her publicly, and two months later somebody else composed that the system had actually decreased lights before dinner and started a "quiet cart" with lotion and soft music. That earlier two star held weight because it indicated the culture and the team's capacity to learn.

What five stars can hide

A row of five stars typically originates from move-ins who felt heard and families who valued the sales group's heat. That matters throughout a crisis. But the genuine test of memory care arrives on day 90, not day 3. Will the

neighborhood still call you with small updates, or just when something goes wrong? Do activities adjust as the disease progresses, or does the calendar stay decorative?



Dig for specifics in 5 star remarks. The best ones discuss things like:

- "They brought my partner into the kitchen area to help toss salad because he utilized to prepare. He ate twice as much later."
- "Night staff called to state Mom was up early and they strolled with her. They asked if a 6 a.m. Shower fits her old routine."
- "The nurse discovered Dad squinting, suggested an eye check, and it ended up his glasses prescription was off."

Five stars that just state "beautiful structure" without medical information inform you more about the lobby than the care.

Memory care has its own yardsticks

Dementia care is not assisted dealing with more locks. Neighborhoods that do it well develop the day around preserved capabilities and reduce friction points. When you read reviews, equate them into these yardsticks:

Behavior assistance and environment. Look for mentions of calm spaces, outside gain access to, and structured shifts. Evening routines matter. A reviewer who notes a dimmer dining room, familiar music, and scent cues before supper is informing you the team understands sundowning.

Care plan follow-through. Does anybody discuss recurring check-ins, like weekly notes from the nurse or a monthly family huddle about development? Neighborhoods that live their care strategies will appear in evaluations as "they knew how Mom liked her coffee by the 2nd week" or "they added afternoon walking after we pointed out Dad paced in your home."

Staff continuity. Names matter. If reviews throughout a year keep praising the very same caretakers, the group is steady. The opposite, a stream of thanks to company personnel you do not recognize by the next month, signals churn.

Training. Try to find words like validation, redirect, cueing, Montessori or habilitation approaches, not simply "activities." Somebody who states "they never ever argued with Mom about the date, they asked about her high school" shows personnel are trained beyond task completion.

Respite care reviews check out differently

Respite care is short-term, frequently one to four weeks, and families utilize it to attempt a neighborhood or get a break. Reviews about respite care bring their own bias. Short stays can be smooth because novelty helps, or rough due to the fact that regimens have actually not stabilized. Read for:

Speed of evaluation. Did personnel ask comprehensive concerns before the respite stay about regimens, activates, and medications, or did they wing it?

Integration. Did the respite guest sign up with little group activities, not just sit by the nurses' station? Reviews that praise how a short-stay guest was welcomed by name and coupled with a "friend" deserve more than ones that discuss a great room.

Follow through. Respite is a trial balloon for permanent placement. If families say they received a thoughtful summary of what worked and what did not, that is a strong sign the group pays attention.

Cross monitoring stars with truths you can verify

Even the best reviews are still anecdotes. You can anchor them in information without becoming a bureaucrat.

Ask for staffing by shift in the memory care unit. The ideal number is the one that meets your loved one's requirements, not a magic ratio. As a reference point, you will frequently hear ranges like 1 caregiver to 6 to 8 residents throughout the day and 1 to 10 to 12 over night, plus a nurse who covers the building or cluster. The mix matters more than the raw number. A group with 2 experienced assistants who understand the residents can outshine a bigger group that changes every weekend.

Check state assessment reports. Check out past the legalese and scan for repeat styles. If the exact same citation appears across 2 or 3 cycles, ask why. If whatever was corrected on time and remained corrected, the system is working.



Look at management period. A memory care director who has remained 3 years through a pandemic and working with swings is a stabilizer. Turnover on top ripples through whatever else. You will see it indirectly in review remarks about "brand-new faces all the time" or "the same manager examined Dad every week."

Consider occupancy. A system that is perpetually half complete might be struggling or it may be trying to reduce density throughout a staffing reconstruct. If evaluations praise attention even at low tenancy, that can be good. If evaluations say activities were canceled frequently, low census may be starving the program.

Seeing the building tells you if the evaluations have roots

After you digest evaluations, set foot in the place and see if the words match truth. I have strolled into memory care units with 5 clean stars and instantly smelled stale urine in the hallway. I have likewise read a one star about "nothing to do" then got here to find an employee kneeling eye level, playing an easy card sorting game with two residents who were smiling and discussing old addresses.

Watch and listen for:

Ambience. Memory care need to feel calm but not hushed. Lighting ought to be soft, not dim. Take a look at citizens' faces. Are they engaged or blank?

Transitions. Visit around shift change and late afternoon. That is when units wear their real colors. If you see confusion at 3 p.m. And "lost" locals lining the hall, ask how the group manages it.

Staffing habits. Are assistants bending to speak at eye level? Do they present themselves with a smile and touch the resident's hand before moving them? Are names utilized, or is it "honey" and "sweetheart" at every turn?

Dining. Small information count. Warm plates, adaptive utensils readily available without you having to ask, food cut into manageable bites, staff who sit with locals rather than hover.

Care strategies in action. Ask a casual concern like, "How does Mr. Lopez like his morning?" and see whether the staffer provides something specific instead of a blank stare.

How to talk with families and staff without putting them on the spot

The right question opens doors. I approach families in typical locations with regard for their personal privacy. If you sense openness, shot: "We are thinking about moving my mom here. How has the interaction been?" Individuals will either wave you off politely or tell you what you need to understand in two sentences. If they state, "They call me before I need to call them," that is gold. If they groan and say, "I leave messages," take note.

With staff, avoid yes or no concerns. Try: "What part of the day here is the trickiest? How do you all handle it?" The way someone answers - the language they use, whether they describe a team method - informs you more than a polished sales pitch.

Weighing expenses and agreements when evaluates sound great

A 5 star community that is a poor monetary fit will not feel like a five star after the 2nd rate walking. When customers grumble about "nickel and diming," it is worth a discussion. Memory care prices generally mixes a base rate with a care level cost connected to an assessment. Ask how typically the evaluation is duplicated, whether the care level can alter mid-month, and what activates the modification. Individuals with dementia typically need more hands-on assistance over time. A transparent community will describe normal boosts and give a range, not a shrug.

Respite care can be a cost-effective trial. Look for comments about deposits being fairly managed and clear discharge timing. If a respite guest shifts to an irreversible room, ask if the community credits part of the respite fee toward the move-in.

A simple, focused checklist that keeps you honest

- Read the last 12 to 18 months of evaluations, not simply the top few, and note recurring themes.
- Cross check themes with state evaluation reports and ask direct questions about any repeats.
- Visit at a tricky time - late afternoon or shift change - and see how staff connect in real time.
- Ask for staffing by shift in memory care and how they cover call-outs or weekends.
- Call 2 family referrals supplied by the neighborhood and ask about interaction, not simply cleanliness.

A tale of two communities with similar stars

Two years ago I assisted a family choose in between 2 memory care units, each balancing 4.3 stars.

Community A had gorgeous finishes, a vibrant calendar, and several five star keeps in mind about holiday celebrations. Three current 2s pointed out canceled activities and unknown weekend personnel. State reports revealed two citations in the last cycle for medication paperwork, corrected within a month. On our 4 p.m. Visit, the unit was loud, the TV was on in three rooms, and locals drifted.

Community B looked plainer and had a couple of raw 3 star evaluates grumbling about the food being "boring." The very same reviews, though, applauded the activity director by name and mentioned that she strolled a

resident daily to the garden. State reports revealed no repeat citations. At 4:30 p.m., the lights dimmed, calm music turned up, and I saw a caregiver offer a warm washcloth and cream to an uneasy guy. He unwinded, then joined dinner. A household at the door said, "They call us about little things before they end up being huge ones."

The household picked B. A year later, their upgrade was easy: fewer ER visits, much better sleep, and the same staff greeting Dad every morning.

When a bad evaluation is actually a mismatch of expectations

Not every unfavorable remark has to do with bad care. I have seen households furious since the staff reoriented a resident carefully instead of debating the date with him. That is great dementia care: do not argue with fixed incorrect ideas. I have actually seen problems about locked doors in a memory care system as if that were a surprise. A protected periphery belongs to security for people who roam. Check out with compassion, however equate the review through the lens of dementia finest practices. If a review condemns a practice that avoids distress, weight it lightly.

How to utilize reviews to prepare a better visit

If an evaluation mentions noisy nights, show up then. If numerous customers celebrate a particular team member, try to satisfy them. If you check out that call lights take too long, watch the panel and time a couple of actions. If somebody applauds music therapy, ask to see the schedule, then listen to how a staffer explains its purpose.

One more move that assists: bring a one-page profile of your loved one to your very first discussion. Evaluations frequently speak in generalities. A profile makes the conversation go particular quickly. Include foods they like, regimens that relax them, what triggers agitation, and a number of life history truths that personnel can use for connection. Communities that lean forward when they see that profile are most likely to provide individualized dementia care.

Writing your own review so it assists the next family

You will assist others if you keep it specific. Mention dates or timeframes, personnel names if suitable, and what changed gradually. If you are applauding, discuss the habits: "They did X, and the result was Y." If you are slamming, describe what you saw, who you told, and whether anything improved. Star ratings are great, however the story in your words is what the next family will lean on at 2 a.m.

A short, well balanced review might read: "My mother lived here 14 months in memory care. Staff turnover was higher last winter season, and activities were thin on 2 weekends. The executive director employed two brand-new assistants in March, and ever since call lights have been quicker and nights calmer. Nurse Jasmine calls every Friday with a quick update. Mom eats better when they seat her by the window. Not fancy, however steady. 4 stars."

Final thoughts to consistent your hand

Reviews and ratings for memory care, respite care, dementia care, and more comprehensive senior care are useful if you read them like a clinician and a child at the same time. Look for patterns, opportunity recency, and test what you check out versus what you see. Let online voices assist your concerns, not make your choice for you. The best memory care neighborhoods seldom have flawless ratings. They have groups who read feedback,

change their regimens, and discover each resident's story up until the building starts to seem like a location where an individual with dementia can live, not just be housed. That is the care worth finding.

BeeHive Homes of Collierville provides assisted living care

BeeHive Homes of Collierville provides memory care services

BeeHive Homes of Collierville provides respite care services

BeeHive Homes of Collierville supports assistance with bathing and grooming

BeeHive Homes of Collierville offers private bedrooms with private bathrooms

BeeHive Homes of Collierville provides medication monitoring and documentation

BeeHive Homes of Collierville serves dietitian-approved meals

BeeHive Homes of Collierville provides housekeeping services

BeeHive Homes of Collierville provides laundry services

BeeHive Homes of Collierville offers community dining and social engagement activities

BeeHive Homes of Collierville features life enrichment activities

BeeHive Homes of Collierville supports personal care assistance during meals and daily routines

BeeHive Homes of Collierville promotes frequent physical and mental exercise opportunities

BeeHive Homes of Collierville provides a home-like residential environment

BeeHive Homes of Collierville creates customized care plans as residents' needs change

BeeHive Homes of Collierville assesses individual resident care needs

BeeHive Homes of Collierville accepts private pay and long-term care insurance

BeeHive Homes of Collierville assists qualified veterans with Aid and Attendance benefits

BeeHive Homes of Collierville encourages meaningful resident-to-staff relationships

BeeHive Homes of Collierville delivers compassionate, attentive senior care focused on dignity and comfort

BeeHive Homes of Collierville has a phone number of (901) 286-3455

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BeeHive Homes of Collierville has a website <https://beehivehomes.com/locations/collierville/>

BeeHive Homes of Collierville has Google Maps listing <https://maps.app.goo.gl/F1PuQmWyGT6PTGmY6>

BeeHive Homes of Collierville has Facebook page <https://www.facebook.com/BeeHiveCollierville>

BeeHive Homes of Collierville has Instagram page <https://www.instagram.com/beehivecollierville/>

BeeHive Homes of Collierville won Top Assisted Living Homes 2025

BeeHive Homes of Collierville earned Best Customer Service Award 2024

BeeHive Homes of Collierville placed 1st for New Mexico Senior Living Communities 2025

People Also Ask about BeeHive Homes of Collierville

What is BeeHive Homes of Collierville Living monthly room rate?

The rate depends on the level of care that is needed. We do an initial evaluation for each potential resident to determine the level of care needed. The monthly rate is based on this evaluation. There are no hidden costs or fees

Can residents stay in BeeHiveHomes of Collierville until the end of their life?

Usually yes. There are exceptions, such as when there are safety issues with the resident, or they need 24 hour skilled nursing services

Do we have a nurse on staff?

Yes, we have a part-time nurse with an on-call nurse if needed for after hours. We also have a Med Tech on staff that can administer medications

What are BeeHive Homes of Collierville's visiting hours?

Visiting hours are adjusted to accommodate the families and the resident's needs... just not too early or too late

Do we have couple's rooms available?

Yes, each home has rooms designed to accommodate couples. Please ask about the availability of these rooms

Where is BeeHive Homes of Collierville located?

BeeHive Homes of Collierville is conveniently located at 1368 Wolf River Blvd, Collierville, TN 38017. You can easily find directions on [Google Maps](#) or call at (901) 286-3455 Monday through Sunday Open 24 hours

How can I contact BeeHive Homes of Collierville?

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[Carrabba's Italian Grill](#) offers family-friendly dining that complements Assisted Living, Memory Care, Senior Care, Elderly Care, and Respite Care visits.