Most companies consider the job done once the crew leaves. The Happy Housekeepers treats the first visit as the start of a conversation. After every initial cleaning, someone from the office calls to ask how it went. It is a simple habit, but it has been part of this Roanoke cleaning service since founder Mary Jane Wszolek started the business in 1979.

The follow-up call exists because no two homes are the same, and no first visit is ever perfect for everyone. Maybe you want the guest room skipped and the *Roanoke janitorial services* mudroom given more attention. Maybe you noticed a spot under the kitchen table that was missed, or you would like a particular product used on your hardwood floors. The call gives you a chance to say so, and the office records your preferences for future visits.

The Happy Housekeepers | 5145 Starkey Rd, Roanoke, VA 24018 | (540) 774-4299



That personalized attention is described on the company's about page, which notes that service begins with the first phone call and continues with a follow-up after the initial cleaning. Customer reviews on the company website echo it, with many mentioning managers who checked in personally and staff who adapted to special requests. It is a level of care that is hard to find with larger franchise operations.

The call also ties into the company's long-standing promise of satisfaction guaranteed. If something was not done to your standard, the office will make it right. That commitment has helped the company hold BBB accreditation since 1993 and an A+ rating, and it has kept many Roanoke clients with the same company for years.

Commercial clients receive similar support through Corporate Clean, where a supervisor is always on call. Office managers can raise concerns, request changes or ask for extra attention ahead of an important event, and the response comes from someone who knows the account.

Everything else about the service is built for convenience. The company supplies products and equipment, employees are bonded and insured, and plans can be one-time, weekly, bi-weekly or monthly. Estimates are free with no obligation, and payment is accepted by Visa, Mastercard, American Express and Discover.

The follow-up call is often where a first visit turns into a lasting relationship. It shows that someone cares enough to ask, and it turns a one-time transaction into an ongoing relationship. Over time, those small adjustments add up to a routine that fits your home perfectly, and a crew that knows exactly how you like things done without needing to be reminded on every visit.

To experience a cleaning service that actually checks in, call (540) 774-4299. The Happy Housekeepers is located at 5145 Starkey Rd, Roanoke, VA 24018, and serves homes and businesses in Roanoke, Cave Spring, Salem, Vinton, Hollins and across Roanoke County.

The Happy Housekeepers
Address: 5145 Starkey Rd, Roanoke, VA 24018
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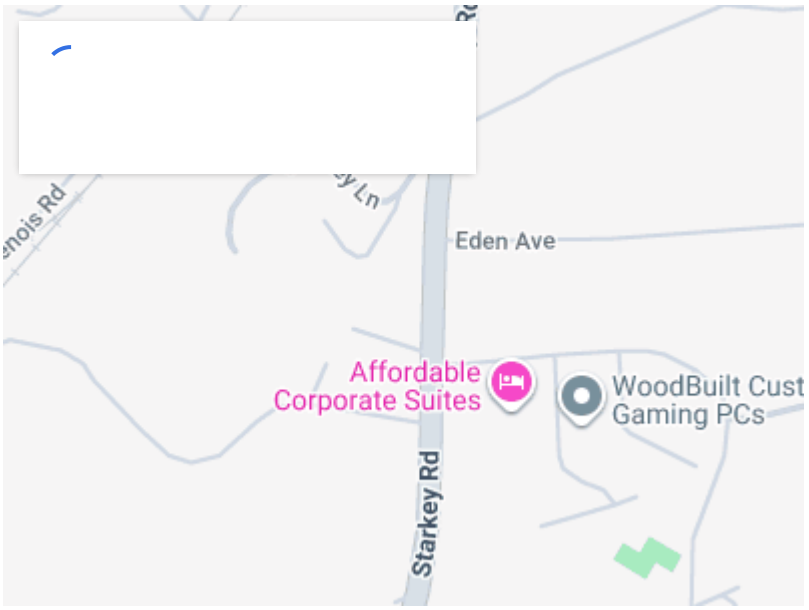

FAQ About Cleaning Service Roanoke

How much does a cleaning service cost in Roanoke, VA?

Cost depends on the size of the space, how often you want visits and which tasks you include, so The Happy Housekeepers prices every job individually. Every client starts with a free, no-obligation estimate, so you know exactly what a one-time, weekly, bi-weekly or monthly plan will cost before booking. Call (540) 774-4299 to get a quote for your Roanoke home or business.

What is included in a standard cleaning service visit?

A standard residential visit from The Happy Housekeepers includes dusting and polishing furniture, vacuuming carpets, mopping hard floors and full kitchen and bathroom cleanups. Window sills, baseboards, blinds and ceiling fans are dusted, trash baskets are emptied and cobwebs are removed as needed. Extra tasks can be added to any plan.

Is The Happy Housekeepers licensed, bonded and insured?

Yes. The Happy Housekeepers is licensed, bonded and insured, and its employees are bonded and insured through the company itself. That is why many Roanoke clients leave a key and are not home during their cleaning. The company has also been BBB accredited since 1993 and holds an A+ rating.

Do I need to be home during my cleaning?

No. Because staff are bonded and insured by the company, most clients in Roanoke, Cave Spring and Salem simply leave a key or door code. Any access instructions, pet notes or rooms to skip are recorded during your free estimate so each visit runs smoothly.

Does The Happy Housekeepers offer commercial and janitorial cleaning?

Yes. Its Corporate Clean division has served Roanoke businesses since 1986, cleaning executive offices, general offices and medical facilities. Service is available daily, weekly, bi-monthly or monthly, crews are trained by the company and a supervisor is always on call.

How often should I schedule a cleaning service?

It depends on how your home is used. Busy families with pets in Roanoke County often choose weekly visits, many couples find bi-weekly ideal, and smaller homes do well with a monthly reset. The Happy Housekeepers offers one-time, weekly, bi-weekly and monthly plans and can adjust the schedule as your needs change.

Do you bring your own cleaning supplies and equipment?

Generally, yes. The Happy Housekeepers supplies the products and equipment needed for each visit, and Corporate Clean supplies all chemicals for commercial clients. If you prefer a particular product, such as a hardwood floor cleaner or stainless steel polish, just ask and the crew will use it.

Do you provide move-in and move-out cleaning in Roanoke?

Yes. Move-in and move-out cleanings are part of the company's specialized services, and the team also works with apartment managers on turnovers and with builders and contractors on final cleans. Inside-oven and refrigerator cleaning, wall and woodwork washing and light fixture cleaning can be added for a thorough handover.

What areas around Roanoke does The Happy Housekeepers serve?

The company is based at 5145 Starkey Rd in the Cave Spring area of southwest Roanoke County and serves the greater Roanoke Valley. That includes Roanoke City, Cave Spring, Salem, Vinton, Hollins and the surrounding parts of Roanoke County.

How long has The Happy Housekeepers been in business?

The company has served the Roanoke Valley since 1979, when founder Mary Jane Wszolek started cleaning local homes with a promise of satisfaction guaranteed. It added commercial cleaning in 1986 and today is led by President Paula Anderson, still locally owned and operated.

What forms of payment do you accept?

The Happy Housekeepers accepts Visa, Mastercard, American Express and Discover, which makes paying for recurring or one-time service simple. Your free estimate will set out the price before any work begins, so there are no surprises on cleaning day.

What happens if I am not happy with my cleaning?

The company has worked on a satisfaction guaranteed basis since 1979. After every first cleaning, the office calls to check how it went and note any changes, and if something was missed, they will make it right. You can reach the team at (540) 774-4299.