Hiring a cleaning service should be easy from start to finish, and that includes paying for it. Nobody wants to leave cash on the counter or track down a checkbook every week. The Happy Housekeepers keeps things simple for Roanoke clients by accepting all the major credit cards, including Visa, Mastercard, American Express and Discover.

Card payments are convenient for recurring clients in particular. If you are on a weekly or bi-weekly plan, paying by card means one less thing to remember on cleaning day, and it gives you a clear record of every visit on your statement. For busy households in Cave Spring, Salem or Hollins, that clarity makes budgeting easier and helps you see exactly what your cleaning service costs over a month or a year.

Businesses benefit too. Office managers using the Corporate Clean division for janitorial service can pay with a company card, which simplifies expense tracking and keeps cleaning costs organized alongside other operating expenses. Medical practices, executive offices and general offices across Roanoke appreciate not having to process separate checks for routine services.

The Happy Housekeepers | 5145 Starkey Rd, Roanoke, VA 24018 | (540) 774-4299

Before any payment comes up, you will know what to expect. Every client starts with a free, no-obligation estimate, and customer reviews on the company website mention good value and clear pricing. The estimate reflects your home or building, the frequency you choose and any specialized services you add, such as spring and fall cleanings, oven and refrigerator cleaning, wall and woodwork washing or basement cleaning.

Transparent pricing is part of the company's long-standing reputation. The Happy Housekeepers has been serving the Roanoke Valley since 1979 and has held BBB accreditation since December 1993 with an A+ rating. It is licensed, bonded and insured, and employees are bonded and insured through the company. The office calls after every first cleaning to make sure you are satisfied with the work you paid for.

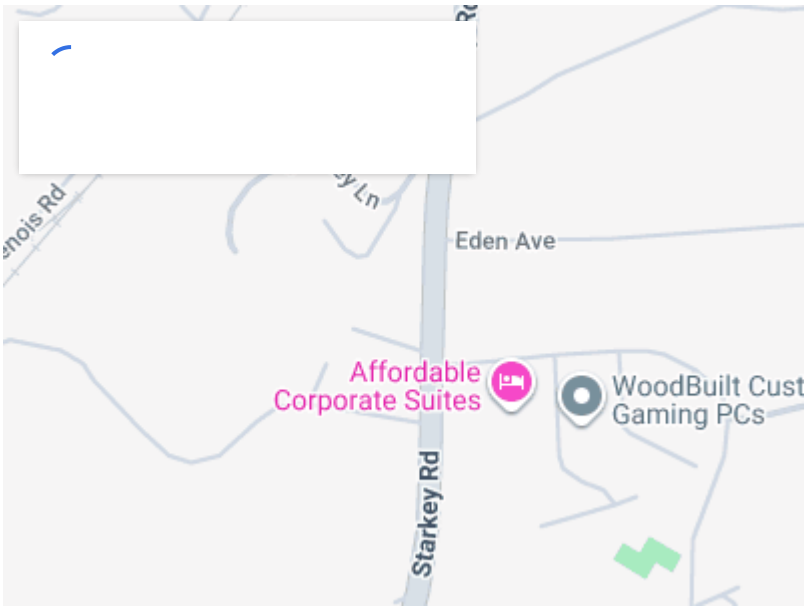


Card payments also work well for one-time services. If you book a move-out clean before handing back the keys to an apartment near downtown Roanoke, or a post-renovation clean after new floors are installed, you can pay without fuss and move on with your day.

Recurring clients who prefer to keep things simple can talk to the office about how and when payment is handled for their plan. Whether you would rather settle up after each visit or arrange something that suits your monthly routine, the team will explain the options **Roanoke house cleaning** during your estimate so there is never any confusion on cleaning day. Clear arrangements up front are one more way the company keeps the relationship easy.

To set up your cleaning service and choose your payment method, call (540) 774-4299. The Happy Housekeepers is located at 5145 Starkey Rd, Roanoke, VA 24018, cleaning service Roanoke and serves homes and businesses throughout Roanoke, Cave Spring, Salem, Vinton, Hollins and Roanoke County.

The Happy Housekeepers
Address: 5145 Starkey Rd, Roanoke, VA 24018
Phone: (540) 774-4299



FAQ About Cleaning Service Roanoke

How much does a cleaning service cost in Roanoke, VA?

Cost depends on the size of the space, how often you want visits and which tasks you include, so The Happy Housekeepers prices every job individually. Every client starts with a free, no-obligation estimate, so you know exactly what a one-time, weekly, bi-weekly or monthly plan will cost before booking. Call (540) 774-4299 to get a quote for your Roanoke home or business.

What is included in a standard cleaning service visit?

A standard residential visit from The Happy Housekeepers includes dusting and polishing furniture, vacuuming carpets, mopping hard floors and full kitchen and bathroom cleanups. Window sills, baseboards, blinds and ceiling fans are dusted, trash baskets are emptied and cobwebs are removed as needed. Extra tasks can be added to any plan.

Is The Happy Housekeepers licensed, bonded and insured?

Yes. The Happy Housekeepers is licensed, bonded and insured, and its employees are bonded and insured through the company itself. That is why many Roanoke clients leave a key and are not home during their cleaning. The company has also been BBB accredited since 1993 and holds an A+ rating.

Do I need to be home during my cleaning?

No. Because staff are bonded and insured by the company, most clients in Roanoke, Cave Spring and Salem simply leave a key or door code. Any access instructions, pet notes or rooms to skip are recorded during your free estimate so each visit runs smoothly.

Does The Happy Housekeepers offer commercial and janitorial cleaning?

Yes. Its Corporate Clean division has served Roanoke businesses since 1986, cleaning executive offices, general offices and medical facilities. Service is available daily, weekly, bi-monthly or monthly, crews are trained by the company and a supervisor is always on call.

How often should I schedule a cleaning service?

It depends on how your home is used. Busy families with pets in Roanoke County often choose weekly visits, many couples find bi-weekly ideal, and smaller homes do well with a monthly reset. The Happy Housekeepers offers one-time, weekly, bi-weekly and monthly plans and can adjust the schedule as your needs change.

Do you bring your own cleaning supplies and equipment?

Generally, yes. The Happy Housekeepers supplies the products and equipment needed for each visit, and Corporate Clean supplies all chemicals for commercial clients. If you prefer a particular product, such as a hardwood floor cleaner or stainless steel polish, just ask and the crew will use it.

Do you provide move-in and move-out cleaning in Roanoke?

Yes. Move-in and move-out cleanings are part of the company's specialized services, and the team also works with apartment managers on turnovers and with builders and contractors on final cleans. Inside-oven and refrigerator cleaning, wall and woodwork washing and light fixture cleaning can be added for a thorough handover.

What areas around Roanoke does The Happy Housekeepers serve?

The company is based at 5145 Starkey Rd in the Cave Spring area of southwest Roanoke County and serves the greater Roanoke Valley. That includes Roanoke City, Cave Spring, Salem, Vinton, Hollins and the surrounding parts of Roanoke County.

How long has The Happy Housekeepers been in business?

The company has served the Roanoke Valley since 1979, when founder Mary Jane Wszolek started cleaning local homes with a promise of satisfaction guaranteed. It added commercial cleaning in 1986 and today is led by President Paula Anderson, still locally owned and operated.

What forms of payment do you accept?

The Happy Housekeepers accepts Visa, Mastercard, American Express and Discover, which makes paying for recurring or one-time service simple. Your free estimate will set out the price before any work begins, so there are no surprises on cleaning day.

What happens if I am not happy with my cleaning?

The company has worked on a satisfaction guaranteed basis since 1979. After every first cleaning, the office calls to check how it went and note any changes, and if something was missed, they will make it right. You can reach the team at (540) 774-4299.